

# 20. STORIES



## What Our Guests Are Saying...

Restaurant Group, March 2025: "I wanted to send you an email to say a big thank you to you and the team at 20 stories who made my sisters hen party, one to remember. The food was absolutely delicious and the attention to detail provided, to make sure those in the party who had allergies were catered for, was spot on. Even after we left, members of the party kept telling me how amazing the food was. The service on the day from Robert, who looked after us during our meal, was amazing making sure we knew how to use the QR codes, making sure our glasses were full and that any questions were answered promptly. He even gave us the weather forecast for the rest of the day, which was spot on and we had our brollies on hand when the rain finally arrived. Thank you again for making our visit a memorable one for such a special day."

Private Dining Room, February 2025: "It's been a truly busy week for me having just come back from leave, but I've been thinking about sending this email to thank you and your team for the wonderful experience I had at my 40th birthday dinner last Saturday, Feb 22. Your team went above and beyond to make it a truly memorable evening. The private dining room was a lovely surprise, especially with its amazing view! We were even treated to a fireworks display, which my friends jokingly said was in my honour. The service throughout the evening was impeccable, attentive without being intrusive. And the food was absolutely delicious! I'm still thinking about that chicken! Every dish was cooked to perfection and the portions were generous. My friends and I were thoroughly impressed, and I couldn't have asked for a better way to celebrate my 40th. Thank you again for making it so special!"

Restaurant Group, December 2024: "I booked 20 Stories for my company Christmas Dinner and it was the best choice I could have made! We were 20 people in total, with a set 3-course menu and everything went off without a hitch. The food was incredible, and they even catered to our all-vegetarian company policy. The service was the best service I've ever experienced at a restaurant, let alone serving 20 people at the same time. Special shout out to Christina and Fasia who made sure our evening was as special as could be. There was not an empty glass the entire evening! I would 100% recommend this to any large group looking for a spectacular meal in an incredible setting looking over all of Manchester."

Private Dining Room, October 2024: "Thank you very much for the wonderful organisation of last night's party. Everyone had a fantastic evening and the praise was high on all levels. From pre-dinner drinks to the food itself along with the service, it was absolutely top class and the room with its ambience, view and décor was perfect for an intimate but lively party. Please pass our thanks on to everyone involved and once again my sincere thanks to you. We'll be back."

Exclusive Hire, September 2024: "Thank you so much. You and the team were absolutely fantastic to work with and made everything as smooth as it could be."

Wedding, September 2024: "I just thought I'd email and say thank you and all the staff at 20 Stories for providing us with an amazing day on Sunday. Everyone was so friendly and helpful and the food

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visiting again and  
guests and  
excellent  
amazing views!”

great too – all of  
commented on  
look forward to  
just being ‘normal’  
enjoying the  
hospitality and the

Private Dining

Room, September

2024: “Just a quick note to say thank you for last night and your entire team. I received positive feedback from the hosts, on how well the evening well and the hospitality.”

Wedding, September 2024: “Just wanted to say thanks to you and the team at 20 Stories. We had an amazing day/evening and everything went to plan. The food was excellent and service top class.”

Restaurant Group, September 2024: “Just wanted to say that Friday was great! The food was amazing, the service was attentive and the outside table area was a really nice touch. We do many big group bookings with work, which can sometimes mean the food is average, but 20 Stories did not disappoint!”

Private Dining Room, September 2024: “I just wanted to thank you both of your help, time and patience over the last few weeks. Everything went smoothly and everyone was happy. Send my regards to the team at 20 stories as they all were accommodating and helpful as well.”

Terrace Group, September 2024: “just wanted to say a huge, huge thank you to everyone who looked after me and my girls on Saturday, It was seamless, the staff were amazing and the terrace felt so special. You all did a great job, the Veuve Magnum was waiting on us and the food and cocktails were so delicious. Please feed this back to the team and I hope to see you all very soon!”

Grill Hire, September 2024: “We were super impressed with the staff, they were so attentive. Everyone was really impressed with eh event and they will definitely be back for future events.”

Private Dining Room, September 2024: “We had the best time, thank you so much everything was perfect. The service from the team was amazing, especially Daniel he went above and beyond for us, always checking to see if we needed anything and helping with the music when it wouldn’t connect, please pass on my thanks he was honestly amazing!!”

Private Dining Room, September 2024: “I just wanted to say that my group and I had a lovely meal with you at 20 Stories last night. Everyone was commenting on the amazing views, the lovely food

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and the great  
often, people only  
want to share  
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Exclusive Hire,  
emails giving the  
feedback have

for the last 24 hours and I know that everyone thought 20 Stories was just outstanding so huge thank  
you to you and the wonderful staff who were so attentive throughout the entire event.”

Wedding, August 2024: “Thank you so so much for everything. You were amazing and made it so  
seamless! We loved every moment!”

Private Dining Room, May 2024: “Ryan’s birthday last night was brilliant & I wanted to send a huge  
thank you to you for pulling it all together. Also, to Tabby who looked after us during dinner, she’s a  
star & one friend dubbed her the “drinks ninja”. There were two people looking after us for the  
drinks outside, but I didn’t catch their names - a blonde lady with her hair down & a dark haired  
young guy. Both were equally brilliant. Super friendly & professional with the northern charm. The  
service was slick & friendly, everyone had an amazing night & commented on how great the food  
was. Please pass on our thanks to the team.”

Terrace Group, April 2024: “I just wanted to say thank you for the help booking our drinks last night -  
it was perfect. The staff were incredible and so friendly, and the drinks and canapés were great too.  
I think everyone in my team commented on how good the experience was!”

Wedding, April 2024: “Thank you from the bottom of our hearts for everything you did for us and  
our family on our wedding day. We were treated like royalty, and we cannot adequately put into  
words how grateful we are to you for your incredible generosity, kindness and for playing such an  
amazing part in our special day. You’ve given us the best memories that’ll last a lifetime. Thank you  
again, you’re all wonderful people.”

Private Dining Room, March 2024: “Everything was perfect - food , service and room. I was looked  
after from the moment we stepped in and till we left around 11pm. Our waiter Christina was  
amazing and looked after us. Very attentive, smiling and just wonderful. I had a brilliant time  
celebrating my special birthday and would definitely recommend this place to everyone.”

Private Dining Room, February 2024: “I wanted to thank you and the team for everything, the event  
went off without a hitch and the food was delicious.”

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June 2024: “The  
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Drinks Reception Room, December to say a huge thank you to the team for Thursday had an amazing evening was fantastic from after us on the lovely lady who in the private

and Private Dining 2023: "Just wanted thank you to the evening. Everyone time. The service the guy looking terrace to the ran around after us dining room."

Thank you to everyone for making it a Christmas Do to remember."

Restaurant Group, December 2023: "We had a lovely time last Friday, the food was perfect and the staff were great! Again, thank you so much for your help behind the scenes."

Restaurant Group, December 2023: "I just want to thank you for your wonderful organisation, everything was perfect. The branded menus were such a lovely final touch. We had a lovely evening and Dan who looked after us was very attentive."

Private Dining Room, December 2023: "Thank you for an amazing experience and night out on Saturday. We all had a brilliant time. Everything from the pre-dinner drinks to the private room and the food were all brilliant."

Terrace Booking, December 2023: "Thank you so much for organising our booking, we were given drinks on arrival and seated somewhere really nice with the outdoor heaters / blankets.

The staff on hand were lovely and kindly let us stay after 23:00 for half an hour which I really appreciate. The group were very impressed with the service received! Thank you for all your help."

Restaurant Group, December 2023: "A big thank you from all of us following on from our Christmas party last week, we had a really excellent time."

Bar Group, November 2023: "A HUGE thank you to you and your team for hosting us at 20 Stories. What an incredible venue. We had such a lovely time, the staff were so welcoming and helpful.

Thanks so much for putting together such a welcome for us."

Wedding Reception, June 2023: "We had an absolutely mega day and so did all our guests; can't wait for our photos to come back! We loved it – Thanks for all your help!"

Restaurant Hire, June 2023: "I just wanted to say a big thank you both and the team for yesterday's event. The event was a huge success and we've had great feedback about the venue, food and waiting staff so please pass on our gratitude."

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Private Dining Room, April 2023: “Having already had tremendous support from your team in pulling the event together... I can confirm that the evening went perfectly and was praised by both my client and their clients respectively. All staff were very much on the ball, attentive, thorough, and helpful.”